

# STRENGTHENING





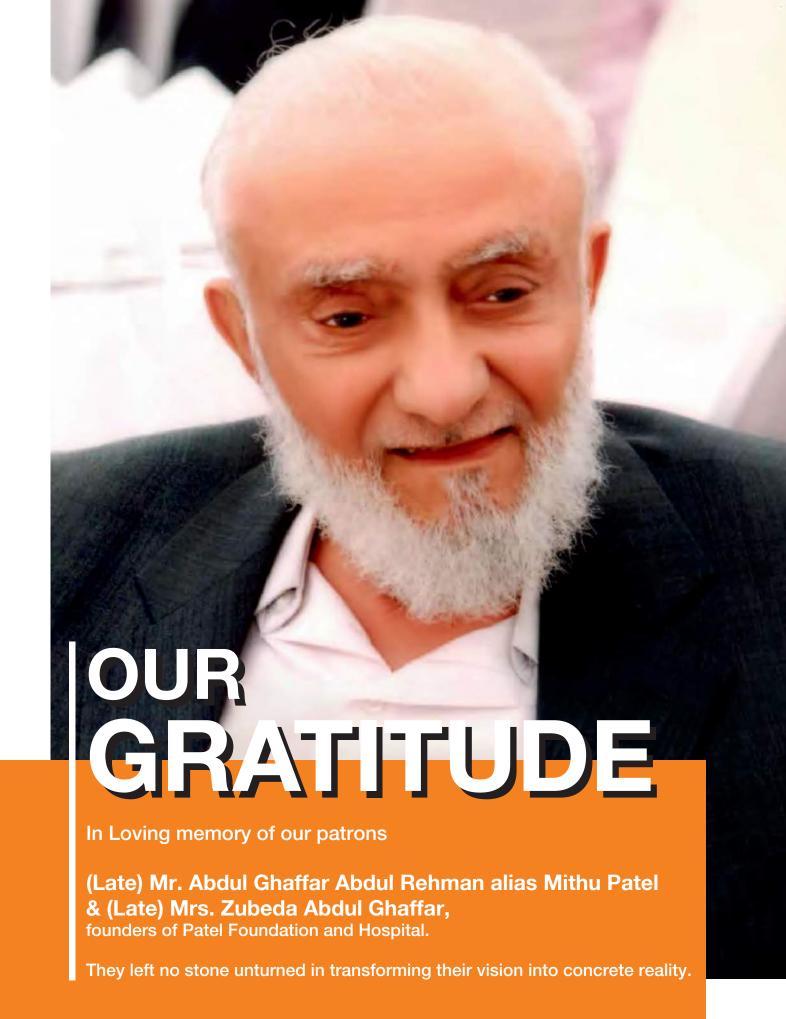












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# Management Information

#### **Board of Trustees**

Mr. Irfan Patel

Mr. Ashfaq Patel

Mr. Muhammad Patel

Mrs. Muniza Irfan

Mrs. Anisa Ashfaq

Chairman

Managing Trustee

Trustee

Trustee

Trustee

#### **Managing Commitee**

Mr. Irfan Patel

Mr. Ashfaq Patel

Mr. Pir Muhammad Kaliya, FCA

Mr. Muhammad Patel

Mr. Abdul Ghaffar Navtakia

Dr. Mazhar Nizam

Dr. Saad Khalid Niaz

Dr. Muhammad Hanif Chatni

Dr. Muhammad Tufail

Mr. S. A. Q. Jeelani

Chairman

Member

Member

Member

Member

Member

Member

Member

Member

Member

#### **Audit Committee**

Mr. Pir Muhammad Kaliya, FCA

Mr. Muhammad Patel

Mr. Abdul Ghaffar Navtakia

Chairman

Member

Member

#### **Finance Committee**

Mr. Muhammad Iqbal

Mr. Muhammad Patel

Mr. Ashfaq Ahmed

Mr. Arif Modi

Mr. Faraz Memon

Chairman

Member

Member

Member

Secretary

#### Legal Advisor

M.A.I. Lakhani & Company

**ANNUAL REPORT 2017** 

### Introduction

Patel Hospital, one of the leading tertiary Health care hospitals in Pakistan, situated in the heart of Karachi was initiated in the year 1999, inaugurated by the then President of Pakistan-"Mr. Rafiq Tarrar". Over the years with enduring efforts we achieved the status of a tertiary healthcare teaching hospital, ISO 9001:2008 certification. Our capacity has now increased to 250 beds with 24/7 functioning Emergency. Our Patrons, (Late) Mr. Abdul Ghaffar Abdul Rehman alias Mithu Patel and his wife, (Late) Mrs. Zubeda Abdul Ghaffar, had a dream, an Idea to build such a hospital, where quality healthcare facilities are available to all at an affordable cost and for free to the under-privileged and it's because of their dedication and hard work that Patel Hospital is a beacon in the health care industry.



The broader and stainless structure of our Hospital is erected on the four pillars of excellence, which are: Clinical, Technological, People and Value. Our vision and mission is aligned as such that, we automatically focus on the provision of quality healthcare of international repute and standards to all the sections of the society. We are catering to around thirty five healthcare specialties including preventive medicine, working day and night to assure outstanding care to a patient. Our patient centric approach enables us to combine the best and able clinical staff with the latest and advanced technology to create an optimum patient experience. We are continuously striving for the

enhanced physician and clinical performance with our teams of interdisciplinary professionals who always attempt to discharge their finest in provision of the ultimate care and services to the patients and communities in a reverential and compassionate environment.

The multidisciplinary and holistic approach towards healthcare delivery has earned us a distinction among our fellow Healthcare institutes and a distinguished imprint in terms of the preferred destination for affordable quality medical care for the patients belonging to all facets of life.

In the last eighteen years, Patel Hospital has progressed consistently. We have established a number of units to cater to the increasing patient & professional demands including The Suleman Dawood Burns Unit, Patel Institute of Nursing and Allied Health Sciences, Saira Dawood Institute of Eye diseases, Zubeda Patel Cardiac unit, Aisha Bhaimia Clinical Laboratory, Ismail Ebrahim Bhaimia Intensive care unit, H. Irshad Elahi and Family Gastroenterology and Hepatology Unit and Mahmood Esoof Sulaiman Bhaimia Paediatrics department, Executive and VIP suite. Patel Hospital is also an academic postgraduate teaching hospital and it is our commitment to maintain such an environment and provide such stimulations in which education and research in the health sciences and allied areas are possible and flourishable.

Lastly, one of our most proud element is our firm belief in Corporate Social Responsibility (CSR) i.e. giving back to the society. The areas on which we focus on are: healthcare, education, environment and community building. The dividends of these activities can be attained by anyone deserving. Not only have we spent millions in philanthropy in patient treatments every year, but we also provide human expertise in educating the society as a whole on different medical and educational topics.

We welcome you into the world of Patel Hospital.



To be an institute of international repute in the field of healthcare provision, teaching, training and research.



To serve ailing humanity irrespective of cast, creed, color, religion or economic status.

# Our Mission

To provide quality healthcare to all at an affordable cost and serve the non-affording masses through Patient Welfare Programme.



### **Our Values**

- Compassionate care
  - Ethical approach
    - Philanthropy
    - Quality care

It gives me immense pleasure to present the Annual Report of Patel Hospital for the year ended 30th June, 2017. By the grace of Almighty Allah, 2016-17 was yet another successful year





### Chairman's Review

I am pleased to share the Annual Report of Patel Hospital for the year ended 30th June, 2017. By the grace of Almighty Allah, it has been a strong year in terms of operational performance.

Our primary concern is patients' satisfaction and we are paying constant attention towards this end, which is a key driver of our success. We have continued to set new standards of patient care through a combination of incredible infrastructure and medical expertise of our highly talented personnel. We are striving to deliver the best at every stage and we will continue to endeavor for the satisfaction of our patients and providing them faster and better care.

We are constantly in pursuit of improving and growing further, with our ever increasing patients' satisfaction as a testament of our dedication and commitment. We are concentrating towards modernization in all areas of our operations. Digitalization has long been identified as a key driver of our success and we have made further progress in integrating it into all the dimensions of our operational framework. The steadfast dedication of our highly talented medical team ensures that their distinct energies earn an unmatched performance

We have continuously maintained our position as one of the best healthcare services providers in the city through investment in technology and modernization in all spheres of our operation. Our debt-free financial position and cash flow generating ability enables us to invest in infrastructure and most modern equipment which would continue to generate sustainable growth, provide better care and increase patients' satisfaction.

Keeping in line with our ideology of providing better and improved healthcare, we, during the preceding year 2016-2017 outfitted Radiology Department with most modern Ultrasound Machines, Dialysis Unit equipped with latest Dialysis Machines and Intensive Care Unit (ICU) with Ventilators to take care of the critically ill patients. Besides, in the ensuing year 2017-18, we have expanded Labor Room and started upgrading the Gynae Operation Theater with the newest equipment and instruments.

We at Patel believe in providing equal opportunities to all our personnel. There is no discrimination of cast, color, marital status and gender at work. All policies and practices are administered in a manner ensuring equal opportunity to the eligible candidates and all decisions are merit based.

We respect the human rights of our employees and provide them with good and safe working conditions and competitive terms and conditions of employment. We promote the development and best use of the talent of our employees and create an inclusive work environment where every employee feels valued, respected empowered, inspired and has an equal opportunity to develop his or her skills and talents. We encourage the involvement of our employees in the planning and direction of their work and provide them with channels to report concerns. Talented employees are at the heart of our

efficiency driven culture and therefore, we actively recognize their abilities and provide wholesome and continues opportunities for learning and growth.

We have set clear goals and KPIs (Key Performance Indicators) for our employees. Our talent management systems provide to our employees a holistic assessment of their behaviors and its impact thus ensuring that as teams we harness the best out of our employees and proactively manage performance. We recognize that our success depends on the full commitment of our employees. We are proud of the empowerment culture at Patel which give our employees both the responsibility as well as accountability to be the best that they can be.

Patel Institute of Nursing and Allied Health Sciences has been satisfactorily imparting teaching and training in the field of Nursing. During the year under review, a student of the institute secured lst position in the examination of first semester of B.Sc Generic held by the Dow University of Health and Sciences. Another student secured lst position in the entire Sindh in the examination of the 2nd year of General Nursing held by Sindh Nursing Examination Board.

A part from this, degree program which was recognized by the Pakistan Nursing Council has been full-fledged started with the affiliation of Dow University of Health Sciences. We have sought recognition of the Patel Institute of Nursing and Allied Health Sciences with the Higher Education Commission and negotiated with the Jinnah Sindh Medical University for affiliation of MBA in Hospital and Health Care Management.

During the year 2016-17 total sum spent on philanthropically supported patients was Rs. 147.541 million over 16,809 patients as against Rs. 144.952 million over 22,587 patients in the immediately preceding year 2015-16 showing increase of Rs. 2.589 million over the previous year. This was made possible with the unconditional and continued support of friends and well wishers.

The Trustees of Patel Foundation would like to express sincere gratitude for all our highly experienced medical team and the administrative professionals who are strongly committed to their work as the success of this institution is built around their efforts.

Finally I wish to place on record gratitude to our valued patients for their relentless confidence in our services and we pledge ourselves to provide them better and quality care through continuous improvement. I, at the same time owe sincere gratitude to our donors, associates and well wishers for their continuous confidence and invaluable contribution. I trust that their continued encouragement and precious support would help us to serve humanity and the less privileged better.

We bow to Allah and pray for His blessings and guidance.

On behalf of the Board of Trustees

During the financial year 2016-17 gross revenue was Rs. 902.502 million as compared to Rs. 823.776 million in the corresponding year 2015-16.

Ashfaq Patel
Managing Trustee



# Managing Trustee's Message

### Performance Report

I am pleased to present the review on annual Operational and Financial Performance of the Patel Hospital along with Audited Financial Statements of the Patel Foundation for the year ended 30th June, 2017 together with the Auditors' Report thereon.

By the grace of Almighty Allah, the hospital concluded the year 2016-17 as yet another successful year of operations. While we drove excellence in our operations we continued to focus on keeping cost at a manageable level as well as making significant investments in infrastructure. We believe in the power of sustaining growth in order to benefit our today as well as our tomorrow.

Operational and assets efficiency are monitored on a regular basis to remain aware of the financial health of the hospital. We are committed to maintain focus on further improving the operational and financial performance of the hospital and take it forward with greater ambition to newer heights. The growth trend of medical services for the year 2016-17 as compared to the year 2015-16 has been summarized in the following table.

2016-17	2015-16
144,681	134,310
14,011	13,210
45,265	47,080
12,346	11,489
2,740	2,404
9,235	9,051
3,240	3,274
	144,681 14,011 45,265 12,346 2,740 9,235

During the financial year 2016-17 the hospital suffered a loss of Rs. 20.205 million as compared to the loss of Rs. 4.020 million in the year 2015-16. Increase in loss during the current year as compared to the corresponding previous year is mainly attributable to increase in compensation and benefits of the employees. During the year 2016-17 employees were paid compensation and benefits amounting to Rs. 372.393 million as compared to Rs. 318.838 million in the year 2015-16. Upsurge in demand of Doctors, Nurses and Technicians obligated the hospital to make continuous efforts to improve staff retention particularly in core medical

areas as well as in support departments by aligning its compensation and benefits structure with the prevailing practices in the market.

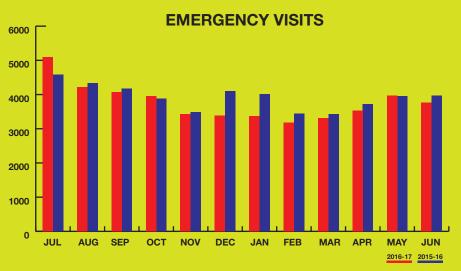
Our robust operation model delivered sterling growth and improved revenues during the year 2016-17 registering consolidated amount of reflecting 9.56% growth. During the financial year 2016-17 gross revenue was Rs. 902.502 million as compared to Rs. 823.776 million in the corresponding year 2015-16. The increase in revenue during the current year was mainly due to rise in medical services. Operating in the lowest cost quartile and increasing in gross revenue improved financial position of the hospital as a consequence all investments in modernization of hospital equipment have primarily been financed by internally generated cash flows.

We have an effective Cash Flow Management System in place whereby cash inflows and outflows are projected and monitored on a regular basis. Working capital requirements are managed mainly through internal cash generation. Having efficient and effective financial management system in place there are no financial constraints and the available surplus funds are being effectively channelized into planned modernization of hospital equipment. The hospital has zero debt on its balance sheet on standalone basis. Self generated liquidity and debt free balance sheet is one of its biggest strength.

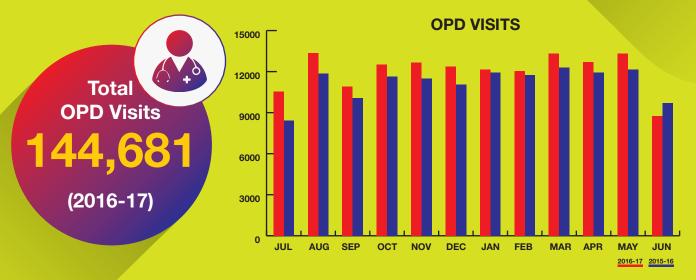
During the year 2016-17 we collected a sum of Rs. 87.910 million in the Zakat Fund as against Rs. 101.052 million in the immediately preceding year. In the current year medical assistance amounting to Rs. 97.590 million was provided to the destitute patients from Zakat Fund as against Rs. 90.510 million in the previous year. Medical assistance to the deprived patients was possible with unconditional support from our adherents and friends who share our mission

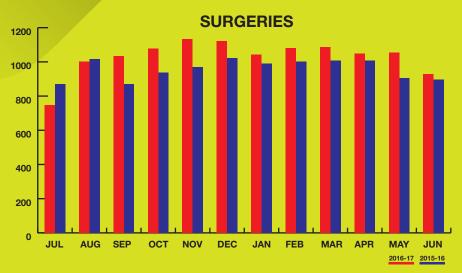
I would like to thank all our valued donors, associates and well wishers for their trust and continued support. I also take this opportunity to thank our valued consultants and dedicated employees and look forward to taking this institution to new heights. I wish the institution all the success in the coming years.

# **Graphical Analysis**



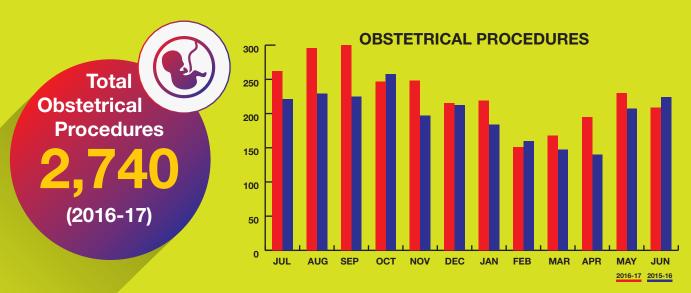


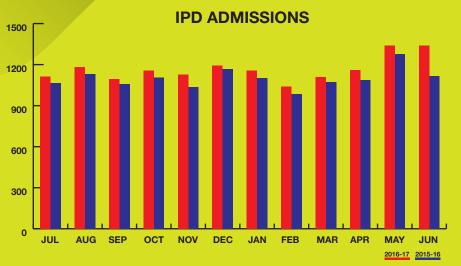




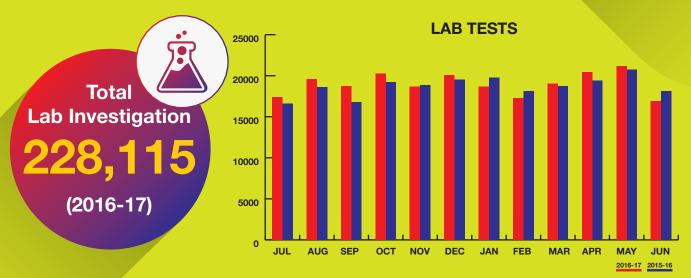


# **Graphical Analysis**

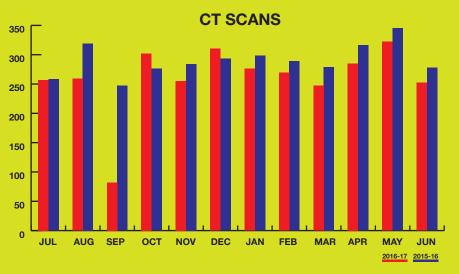








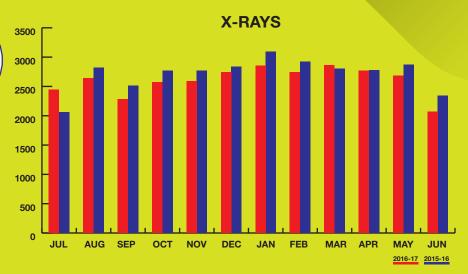
# **Graphical Analysis**

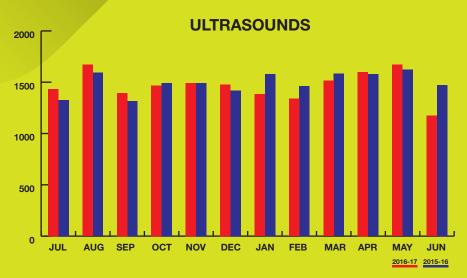


Total CT Scans

3, 116
(2016-17)









### Medical Director's Message

Alhamdulillah, the institution has completed another successful year of performance. We have increased sustainable growth in volume of patients. We believe that excellence in our core activities emerges from a passion for satisfying our patients' needs in terms of total quality. We have accelerated our focus on delivering clinical excellence by adopting cutting-edge treatment technologies for providing faster and better care. Today in a vibrant situation we have through good governs and best practices continuously maintained our position in the healthcare sector.

We have established our faith in constant improvement in the areas of our operational framework. We are fully geared to advance our key strategic initiatives and will remain focused to improve performance and sustainable growth. We are focusing ever more closely on our patients' needs and driving new ways in our operations for continuous improvement and operational excellence. With the combination of most modern equipment and skilled medical expertise of highly talented and experienced medical professionals, we would enable to generate the sustainable growth.



**Our Specialties** 

#### **Medical & Allied Specialties**

- Cardiology
- Dermatology
- Endocrinology
- Family Medicine
- Gastroenterology & Hepatology
- Haematology
- Internal Medicine
- Nephrology
- Neurology
- Oncology
- Paediatrics
- Pain Management
- Pathology
- Physiotherapy
- Psychiatry
- Pulmonology
- Rheumatology

#### **Surgical & Allied Specialties**

- Anaesthesia
- Cardiothoracic Surgery
- Dental, Oral & Maxillo-facial Surgery
- General Surgery (Open & Laparoscopic)
- Neuro Surgery
- Obstetrics & Gynaecology
- Ophthalmology
- Orthopaedic Surgery
- Otorhinolaryngology and Head
   & Neck Surgery
- Paediatric Surgery
- Plastic Surgery
- Surgical Oncology
- Urology
- Vascular Surgery





#### **AUDIOLOGY**

This service is provided six days a week from 3:00pm to 7:00pm, under the supervision of a specialized technician. Following are the tests offered under the umbrella of Audiology department: Hearing Assessment/ Screening, Speech discrimination, pure tone audiometry, and Tympanometry.

#### **BLOOD BANK 24/7**

We have a well maintained Blood Bank, which fulfills all the blood related needs of the Hospital. We have different categories of Blood in our inventory which includes whole blood, packed red cells, random donor platlets, fresh frozen plasma and single donor platlets.





#### **BURNS UNIT**

Functional 24/7 with twelve beds, deals with acute burns patients belonging from various parts of the country. This department works under the supervision of some the best known plastic surgeons in the country.

#### **CAFETERIA**

Cafeteria, working under the supervision of Food Supply Department (FSD), is responsible to provide meals to the Hospital personnel at subsidized prices and to the attendants at original prices. All the food is prepared under sanitary standards by specially trained cooks.





#### **CATH LAB**

24 hours state of the art facility for Angiography, Angioplasty, Echo and etc. The facility is equipped to deal with the emergency cases as well as normal cases. The team of mature and seasoned Cardiac consultants is available to provide guidance and treatment.

#### **CORONARY CARE UNIT**

It is our dedicated unit for provision of state of the art 24/7 care for cardiac patients. It's a six bedded facility, with ECG, CPAP and BIPAP facilities. On call doctors are always available inside the unit.





#### **CENTRAL STERILE SUPPLY DEPARTMENT (CSSD)**

Highly focused on consistent Work flow maintenance which includes decontamination, assembling and packing, autoclaving, sterile storage and distribution, all these processes are done in accordance with our quality standards. Internships are also provided to the upcoming and young professionals in this department.

#### **DIALYSIS UNIT**

Very Professional staff at your disposal, this unit consists of eight beds, in which two beds are separately dedicated for the Hepatitis Positive patients. Free transportation is given to dialysis patients, and dietary needs of the patients are also taken care off.





#### **DRESSING ROOM**

Hospital has a main consultant dressing room (9 to 5) and an emergency dressing room (24 /7). The main consultant dressing room caters to simple dressing, diabetic foot dressing, orthopedic surgery dressing, plastic surgery (burns dressing), ENT surgery dressing, cancer dressing, and general surgery dressing.

#### **EMERGENCY SERVICES 24/7**

It has a capacity of 15 beds, supported by able staff, doctors and a Supervisor. The department is fully equipped for treating critical patients, has the facility and expertise of intubation and resuscitation. The department also delivers children of non booked pregnant women, like once delivering quadruplets.





#### ENDOSCOPY SUITE

Recently renovated, this is a unit maintained with complete sterile techniques. All the procedures are done by specialist doctors with the support of highly experienced staff. Procedures include simple Endoscopy, ERCP, and Colonoscopy.

#### **EXECUTIVE AND VIP ROOM**

These rooms are designed to take care of your luxury needs with features like separate attendant area (only available in Executive room), separate kitchen (only available in Executive room), LED T.V, couches, attached bathroom and a wardrobe facility, basically high class ambience guaranteed.





#### EYE DIAGNOSTIC SERVICES

Eye diagnostic services includes OCT, FFA, ICGA, Angiography, fundus Photography, Visual field test, OCT, pachymatery and B-scan.

#### GYNAE ENDOSCOPY FACILITY

Gynae endoscopy department provides treatment for fertility, gynaecologic cancer, small vaginal hemorrhages or endometrial polyps. Gynaecological endoscopy employs hysteroscopy and laparoscopy for these procedures; services also include provision of guidance about birth control.





#### HIGH DEPENDENCY UNIT

A 6 bedded facility, with all the monitoring equipment, supported by the staff who assures the well being of the patient until they are discharged or shifted in the ward. BIPAP and CPAP facilities are also provided here in accordance with ABGs

#### **INCUBATORS**

It is for pre mature, pre term babies (Newborns) to provide Iso thermic environment. NICU has four ventilators; Level 1 and Level 2 consists of four and seven incubators respectively and the last level which is a step down (Room before discharge) level has eight cords.





#### **INTENSIVE CARE UNIT**

A purposely built ICU with the capacity of fourteen beds and eleven ventilators, medical and surgical patients are both catered here. There is a 100% recovery rate of the Free Flap patients. The patient to staff ratio in this unit is 1:1

#### LABORATORY SERVICES

Patel Hospital has the facility of twenty four hour Laboratory, with the adequate front and back end functions, facilities include Haematology, Microbiology, Clinical and special chemistry, Immunology and etc.





#### **LABOR ROOM**

Our Labor room consists of four beds along with the five bedded Pre labor Room facility, they are designed specifically to provide you comfort and reliability in your time of struggle towards one of the happiest moments of your life.

#### **NUTRITION & DIET CONTROL**

Nutrition section, also working under the supervision of Food Supply Department (FSD), covers both In-Patient and Out-Patient services to provide dietary care. Dietician design food and nutrition programs, and plan menu of the patients according to their therapeutic needs.





#### **OPERATION THEATRES**

Patel Hospital has three main Operation theatres with one minor Operation theatre. The facility has a post anaesthesia care unit (PACU) as well. All in all the theatres are well equipped, 24/7 availability of services with In house anaesthesia and surgical cover.

#### **OUT PATIENT DEPARTMENT**

Patel Hospital's OPD services are one of the few good OPD services in the city. It caters to 31 specialties with approximately eighty doctors giving their services to the ailing humanity, supported by the experienced and trained machinery of the dedicated staff.





#### PHARMACY 24 HOURS

Twenty Four/ Seven Inpatient services given to both associate and corporate patients, covering the entire Hospital, supported by a complete online system, and a backup of a fully fledged Pharmacy store. The items are dispatched under the First in First out (FIFO) system.

#### PHYSIOTHERAPY AND REHAB

Highly educated physiotherapists with the help of four internees' are providing relief to those who arrive at our Hospital with pain and entangled mobility. The department's personnel are highly trained to work with latest modalities and hands on techniques.





### PATEL INSTITUTE OF NURSING AND ALLIED HEALTH SCIENCES (PINAHS)

One of the proud pillars of Patel Hospital, It offers courses ranging from technician level to Post graduation. Facilities include Library, Skill Lab, Computer Lab etc.

#### **PULMONARY FUNCTION TEST**

Patients can avail this lungs test between the timings of 8:00am to 10:00pm; this test is done by the latest machine under the supervision of well qualified and experienced Pulmonologist.





#### RADIOLOGY SERVICES

Our Radiology services include general and special radiography, fluoroscopy, ultrasound color doppler, CT scan, interventional radiology, OPG, mammography and CT guided procedures.

#### RECOVERY ROOMS

Patel Hospital has well made and equipped recovery rooms, used for pre procedure conducts including taking history and vitals of the Patient, getting the patient ready for the procedure and post procedure conducts which includes post vitals and monitoring, take home instructions and completing the discharge formalities.





#### SPEECH THERAPY CLINIC

Patel Hospital has a dedicated speech therapist who conducts this clinic. This clinic provides the facilities of treating children with grammatical problems, dysarthia (muscle impairment), speech and communication disorders.

#### **VACCINATION SERVICES**

A devoted staff is responsible for EPI vaccination and its data maintenance; children from new born till 9 months are covered under this program. A Tetanus course is also offered for the pregnant women, all these services are given free of cost.



### **Our Consultants**



### Accidental & Emergency

Dr. Adeel Khatri FCPS



#### Anaesthesiology

Dr. Navaid Akhtar MD (USA), FFARCS (IRE), DA (LON) Fellow in Chronic Pain (BRT) Fellow in Anaesthesia & Pain Medicine (IRE) Certified in Chronic Pain (CAN) Residency in Anaesthesia & Pain Medicine (USA)

Dr. Hussaini MCPS & FCPS (Anaesthesiology)



#### Cardiology

Dr. Sehran Mehmood Bhatti FCPS (Medicine), FCPS (Cardiology) Fellowship (Interventional Cardiology)

Dr. M. Tariq Farman FCPS (Cardiology) FESC & FSCAI

Dr. Muhammad Nauman Khan FCPS (Cardiology) Fellowship in Interventional Cardiology



#### **Cardiothoracic Surgery**

Dr. Mudassir Dar FCPS, FRCS (IRE), FRCS (Cardiothoracic Surgery) UK-IRE



#### **Chemical Pathology**

Dr. Maliha Akhtar Zubairi FCPS (Chemical Pathology)



### Dental, Oral & Maxillofacial Surgery

Dr. Kashif Raza BDS, C-Ortho, C-Implantology

Dr. Nida BDS

Dr. Junaid Hassan BDS, C-Ortho



#### **Dermatology**

Dr. Shah Salim Ur Rehman DDM (LON)

Dr. Sitwat Ahmed D Derm (GLAS)

Dr. Abdul Rab Nashtar MCPS (Dermatology & STI)

Dr. Hina Rahim MCPS (Dermatology)

Dr. Syeda Shahmoona Tirmizi FCPS



#### **Endocrinology**

Dr. M. Shahid FCPS (Medicine), MPH MCPS (Family Medicine) Fellowship in Endocrinology



#### **Family Medicine**

Dr. Shazia Haroon MCPS



### Gastroenterology & Hepatology

Dr. Saad Khalid Niaz MRCP (UK), FRCP (LON)

Dr. Arif Rasheed Siddique FCPS (Medicine), MRCP (UK)

Dr. Syed Afzaal UI Haq Haqqi MCPS (Medicine), FCPS (Gastroenterology)

Dr. Zea-ul-Islam Farrukh FCPS (Medicine), FCPS (G.I)



#### **General Physician**

Dr. Asif Jan Muhammad MRCP (UK), MCPS (Family Medicine)

Dr. Rashid Naseem Khan MD, MCPS (Medicine)

Dr. Ayesha Khalil MRCP (UK), FRCP (LON)

Dr. Atta Ur Rehman FCPS (General Medicine)



### General Surgery (Open & Laparoscopic)

Dr. Nida Wahid FCPS (General Surgery) FRCS (EDN)

Dr. Imran Shoukat FCPS (General Surgery)

Dr. Bushra Wasim FCPS (General Surgery)

Dr. Muhammad Tufail Bawa FCPS (General Surgery)

Dr. Muhammad Bilal FCPS (General Surgery)



### **Our Consultants**

Prof. Dr. Qamar Uddin Baloch FCPS, Urologist & General Surgeon

Dr. Sadaf Sadiq MCPS, FCPS (General Surgery)

Dr. Shamim Qureshi FCPS (General Surgery), FRCS (ENG)

Dr. Mudabbir Hussain FRCS (UK)

Dr. Jehangir Farman Ali FCPS

Dr. Samiullah Khan Niazi FCPS, MRCS



#### **Haematology**

Dr. Sidra Asad Ali FCPS (Haematology)



#### Infectious Diseases

Dr. Sadia Aamir FCPS (Medicine) FCPS - Infectious Diseases



#### **Microbiology**

Dr. Kamran Dawood FCPS (Microbiology)



#### **Nephrology**

Dr. Mehdi FCPS

Dr. Mahjabeen Yaseen FCPS



#### **Neurology**

Dr. Aftab Ahmed FCPS

Dr. Muhammad Aamir Umer FCPS

Dr. Asad Akram Faruqi (FCPS)



#### **Neurosurgery**

Dr. M. Imran FCPS (Neurosurgery)

Dr. Atiq Ahmed Khan FCPS (Neurosurgery)

Dr. Qazi Zeeshan FCPS

Dr. Inayat Ali Khan FCPS



#### **Nutrition & Diet**

Ms. Samina Hayat M.Sc. (Food & Nutrition) RDN, Sr. Clinical Dietician & Diabetes Educator



### Obstetrics & Gynaecology

Dr. Samina Saleem MCPS, FCPS (Obstetrics & Gynaecology), Diploma in Gynae-Endoscopy (GER), Fellowship in Gynae-Endoscopy (IND)

Dr. Ayesha Hussain MCPS (Obstetrics & Gynaecology) Dr. Kaneez Fatima MCPS, FCPS (Obstetrics & Gynaecology)

Dr. Khadija Saeed FCPS



#### **Oncology**

Dr. Shakeel Amanullah MD (Oncology)



#### **Ophthalmology**

Dr. M. Hanif Chatni FRCS

Dr. Hafiz M. Usman Vayani MCPS, FCPS (Ophthalmology)

Dr. Burhan Abdul Majid FCPS (Ophthalmology)

Dr. Jamal Mughal FCPS (Ophthalmology), M.Sc. (Community Eye Health)



#### **Orthopaedic Surgery**

Dr. Nasir Ahmed MCPS (General Surgery), FCPS (Orthopaedic Surgery), Specialist in Joint Replacement Surgery (IRE)

Dr. Syed Mahmood Askari FCPS (Orthopaedic Surgery)

Dr. Syed Amir Ali Shah FCPS (Orthopaedic Surgery)

Dr. Jah Mirza FCPS (Orthopaedic Surgery), FRCS (Orthopaedic Surgery)

Dr. Muhammad Asif Paracha FCPS

### **Our Consultants**



### Otorhinolaryngology and Head & Neck Surgery

Dr. Syed Akber Abbas FCPS (Otorhinolaryngology and Head & Neck Surgery)

Dr. Atif Hafeez Siddiqui DLO, MCPS (ORL), FCPS

Dr. Talha Ahmed Qureshi FCPS



#### **Paediatrics**

Dr. Kehkashan Humayun FCPS (Paediatrics)

Prof. Dr. Jalal Akbar DCH, MCPS, FCPS (Paediatrics)

Dr. Zafar Mehdi MCPS, FCPS (Paediatrics)

Dr. Azmina Khan FCPS (Paediatrics)

Dr. Sheeraz Ahmed MCPS (Paediatrics)



#### Paediatric Surgery

Dr. Shah Masabat Saleem FCPS (Paediatric Surgery)



#### Pain Management

Dr. Navaid Akhtar MD (USA), FFARCS (IRE), DA (LON) Fellow in Chronic Pain (BRT) Fellow in Anaesthesia & Pain Medicine (IRE) Certified in Chronic Pain (CAN) Residency in Anaesthesia & Pain Medicine (USA)



#### **Plastic Surgery**

Dr. Mazhar Nizam FRCS (UK)

Dr. Syed Aaqil Shah FCPS (Plastic Surgery)

Dr. Fehmina FCPS (Plastic Surgery)

Dr. Asim Zaheer Durrani MS (Plastic Surgery)



#### **Psychiatry**

Dr. Shakil Ahmed Siddiqui MD (USA), DAB (USA), (Psychiatry & Neurology)

Dr. Mahira Shafi FCPS (Psychiatry)



### Pulmonology & Chest Specialists

Dr. Zafar Ahmed MRCP (IRE), DGM



#### **Physiotherapy**

Mr. Habib Ahmed Qadri BSPT

Dr. Noman Arshad Lari BSPT, DPT



#### Radiology

Dr. Muhammad Imran Chatni MCPS (Diagnostic Radiology), FCPS (Radiology) Dr. Fatima Safi MCPS (Diagnostic Radiology)

Dr. Anjum Qureshi MCPS (Radiology)

Dr. Mehwish Raza FCPS (Radiology)

Dr. Sadia Rashid FCPS (Radiology), Fellowship in Women Imaging

Dr. Saifullah FCPS



#### Rheumatology

Dr. Shafique Rehman FCPS (Medicine) Fellowship in (Rheumatology)



#### **Surgical Oncology**

Dr. Raza Hasnain Sayyed FRCS Ed (General Surgery) UK Fellowship in Surgical Oncology



#### **Speech Therapy**

Ms. Uzma Khalil Masters (Audiology & Speech Pathology)



#### **Urology**

Dr. S. M. Sajid Ali FCPS (Urology)

Dr. Atif Javed MRCS, FCPS (Urology)



For Appointment, Please Call at: +(92 21) 3865 8894



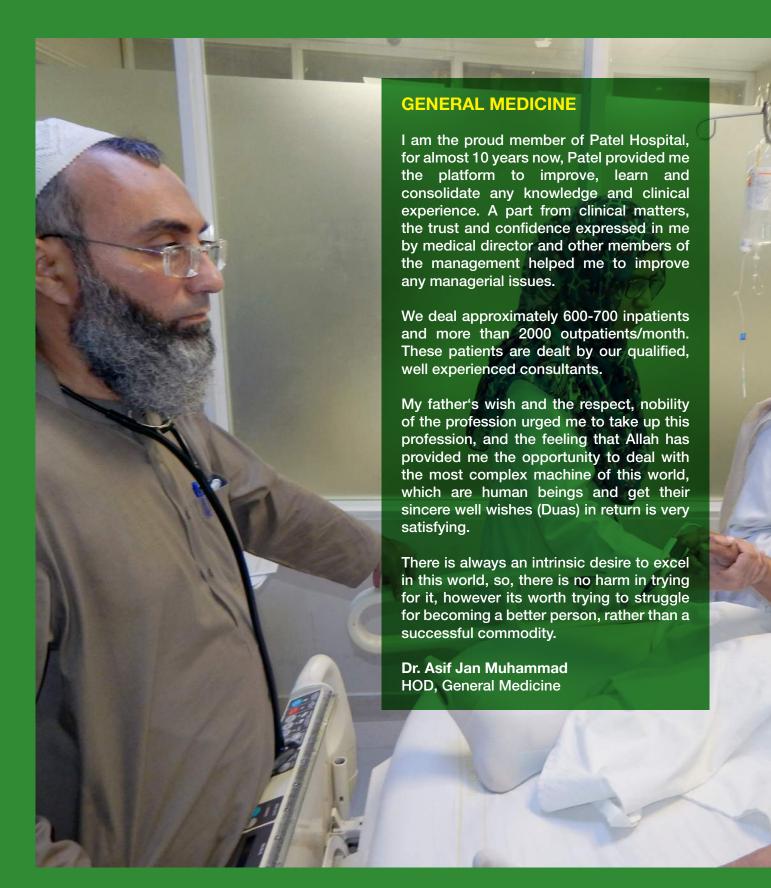
## **Corporate Clients**

- Abbott Laboratories Limited
- Adamjee Insurance Company Limited
- Air Weapon Complex (AWC)
- Alfalah Insurance Limited
- Allianz EFU Health Insurance Limited
- Allied Bank Limited (ABL)
- Asia Insurance Company Limited
- Askari General Insurance Limited
- Atlas Insurance Limited
- Attock Cement Limited
- Avari Hotels Limited
- Center of Bio Equivalence Studies & Bioassay Research (ICCBS)
- Century Insurance Limited
- Civil Works Organization (CWO)
- Commander Stratcom
- Consultancy DTE
- Defense Science and Technology Organization (DESTO)
- DP World Qasim International Terminal
- East West General Insurance
- ENAR Petroleum Refining Facility
- Federal Urdu University
- Habib Bank Limited (HBL)
- Habib Insurance Limited
- Health e-Connex
- HQ Security Division
- Institute of Business Administration (IBA)
- International General Insurance (IGI)
- Jubilee Health Life Insurance (JLI)
- Khan Research Laboratories (KRL)
- Lakhra Coal Development Corporation
- Lucky One (Pvt.) Ltd
- Maritime Technological Complex (MTC)
- Memon Diabetic & Diagnostic Centre

- National Centre For Physics (NCP)
- National Development Complex (NDC)
- National Refinery Limited (NRL)
- National Scientific And Engineering Commission
- Oil & Gas Development Company (OGDCL)
- Okhai Memon Youth Services
- Pak Arab Refinery Company Limited (PARCO)
- Pak Qatar Family Takaful (PQFT)
- Pakistan Atomic Energy Commission (PAEC)
- Pakistan Health Research Council (PHRC)
- Pakistan International Airlines (PIA)
- Project Management Organisation (PMO)
- Pakistan National Shipping Corporation (PNSC)
- Pakistan Nuclear Regulatory Authority (PNRA)
- Pakistan Petroleum Limited (PPL)
- Pakistan Standards & Quality Control Authority (PSQC)
- Pakistan Television Limited (PTV)
- Port Qasim Authority
- Premier Insurance Limited
- S.F.M.D.
- Shaheen Insurance Limited
- Sindh Employees Social Security Institution (SESSI)
- Space and Upper Atmosphere Research Commission (SUPARCO)
- SPI Insurance Limited
- Sui Southern Gas Company Limited (SSGC)
- Takaful Pakistan Limited
- TPL Direct Insurance
- TPL Life Insurance(Formely Asia Care Health & Life Ins.)
- United Bank Limited (UBL)
- United Insurance Company (UIC)







#### **OBSTETRICS & GYNAECOLOGY**

The obstetric and gynaecologic endoscopy department of Patel Hospital is the foundation pillar, providing services for nineteen years. The department has shown steady growth and success in varied services related to women. These include maternity services, reproductive health, fertility issues and minimal invasive surgery.

The minimal invasive surgery is the modern way of surgery; the service is provided here at reasonable cost. This being one of very few institutes in the country providing this modern service. The unique feature of this department is its high quality & international standard care.

Dr. Samina Saleem HOD, Obstetrics & Gynaecology







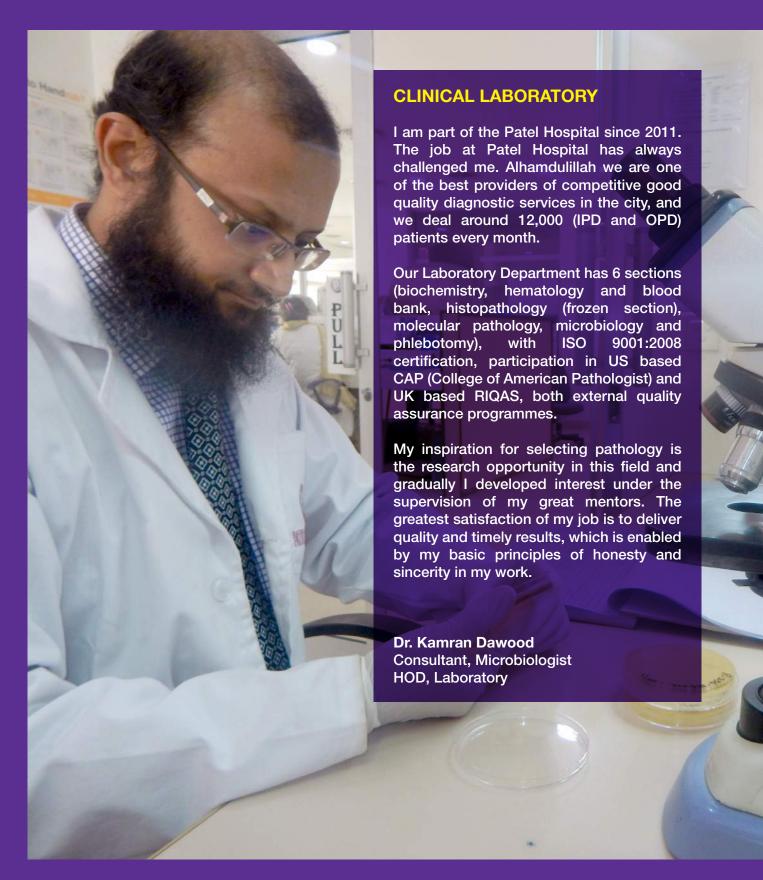








## Our Diagnostic Departments



# Our Diagnostic Departments



# **Nursing Support**



Nursing is a dynamic profession. It is adaptive to innovative technology, rising patient acuity and shortage of nursing with a firm professional commitment. In truth, career counseling did not exist in my time which could guide young students to a profession such as nursing.

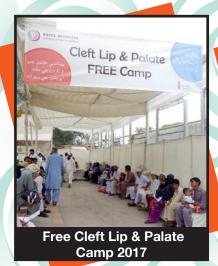
Right from the young age, I was mentally prepared for the nursing profession, as my parents wanted one of their daughters to opt for this noble profession and study it from a well reputed institution. After going through trials and tribulations, I completed my education. At the time of my graduation I realized that everyone is not that privileged to attain a degree from a highly reputable institution, this is when the importance of a well reputed institution resonated with me, that is why I look forward to have young minds join an institution which aims to bring a real difference in their patient's quality care services. I feel it is vital that institutions inculcate in its students and staff, self-discipline and determination like I was taught, which helped and shaped me towards my current appointment as Director Nursing at Patel hospital. I have been working at Patel Hospital for the last three years and we have been through thick and thin. Patel

Hospital has also enhanced me to become more empowered. The three things that I have learnt from Patel Hospital is perseverance of spirit, how to deal with ethical dilemmas and interpersonal communications.

I am very proud to see the nursing profession being highlighted in the Annual Report like other significant disciplines. We want our people to acknowledge the individual and collective accomplishments as we are aiming to provide high quality care for our patients. Staff development and continue education help us to train our nurses to be empowered. The importance of empowerment supports our frontline nurses and is really cost-efficient in terms of infection control, quality audits etc. Professionals working in the nursing profession experience various problems that lead to ethical dilemmas for example. wrona medication orders, staffing crisis, etc. Our aim is to address these issues one by one.

**Shamsa Samani**Director Nursing

# **Events Gallery**







Free Diabetes Camp 2017 Keep a regular check on your sugar levels



Patel Hospital, in the league of greats



**Independence Day 2017** One goal, one focus- Pakistan





**Students Nurses Week 2017** Not all Angels have wings



World Health Day 2017 Depression, let's talk, don't hesitate



**World Hepatitis Day 2017** 

# Awards & Certifications

#### 5th FPCCI Achievement Award 2017

Our continuous strive for excellence in quality is also recognized by the Federation of Chambers of Commerce and Industry (FPCCI). Mr. Pir Muhammad Makna, Director Operations Patel Hospital receiving Award from Honorable "Governor Sindh Mohammad Zubair" in the presence of "Federal Minister Textile & Commerce, Mohammad Pervaiz Malik" on October 04, 2017.





#### 6th TPN Int. CSR Award 2017

6th TPN Int. Corporate Social Responsibility Award 2017 received by Mr. Shahid Ali, Head-Corporate Affairs and Marketing. This award was presented to Patel Hospital in acknowledgment for its efforts to bring innovation and efficiency in its CSR endeavors.

#### 6th NFEH Int. CSR Award 2017

6th NFEH Int. Corporate Social Responsibility Award 2017 received by Ms. Shamsa Samani, Director Nursing. This award was given to Patel Hospital for its utter passion and concentration on benefiting the society in terms of philanthropic actions and supporting the needy ones and educating the overall society on general and specific health issues.





#### 7th Fire Safety & Security Award 2017

Acknowledging our efforts to provide safe environment to our employees, patients and their attendants, National Forum for Environment and Health (NFEH) presented the 7th Annual Fire and safety Award to Patel Hospital from Honorable "Minister Transport & Mass Transit; Labour Human Resource, Information: "Mr. Nasir Hussain Shah", on October 17, 2017

#### Pakistan Centre of Philanthropy

Another feather in the cap of Patel Hospital, We got certified by the Pakistan centre of Philanthropy as a not for profit organization in the areas of internal governance, financial management and program delivery.



# **Achievements**

# Executive Room & VIP Room

Patel Hospital has achieved another milestone in its expedition of improving its service quality standards. The newly built executive and VIP room are designed to provide you utmost comfort, during your treatment stay with us. Expert opinions of Interior designing have gone into this room, in order to instill such an atmosphere which can play a role in your hastened recovery and give you a feeling of exclusivity. The exclusivity factor also applies in the provision of items to the patients and attendants who are staying in these rooms. Different protocols are followed in providing food and linen items, to make sure high class service and ambience. All the discharge formalities are handled by the able staff, which is present on the duty.

#### Following are the features of these rooms:

- Separate attendant area
   (Only available in Executive Room)
- Separate kitchen
   (Only available in Executive Room)
- Attached Bathroom
- LED TV
- Couches
- Wardrobe facility





# Code of Conduct

It is fundamental policy of Patel Hospital to conduct its operation with honesty, integrity and in accordance with the highest professional, ethical, and legal standards. The Hospital has adopted comprehensive Code of Conduct for the Consultants, Directors and Employees. The code defines acceptable and unacceptable behaviours, provides guidance to the Consultants, Director and Employees in specific situations that may arise and foster a culture of honesty, accountability and high standard of personal integrity.

#### Salient Features of the Code for the Consultants and Directors

- 1. Conflict of Interest: Each Consultant and Director must avoid any conflict of interest between the Consultant/Director and the Hospital. Any situation that involves or may reasonably be expected to involve, a conflict of interest with the Hospital should be disclosed promptly.
- 2. Opportunities: Consultants and Directors are prohibited from taking for themselves personally, opportunities related to Hospital's operation using the Hospital's property, information or position for personal gain.
- 3. Confidentiality: Consultants and Directors must maintain the confidentiality of information entrusted to them by the Hospital and any other confidential information about the Hospital that comes to them, except when disclosure is authorized by the Medical Director or legally mandated.
- Honesty, Integrity and Fair Dealing: Consultants and Directors must act honestly, fairly and exhibit high ethical standards in dealing with all stakeholders of the Hospital.
- 5. Compliance with Laws, Rules and Regulations: Consultants and Directors shall comply with laws, rules and regulation applicable to Hospital.
- 6. Encouraging the Reporting of Any Possible Ilegal or Unethical Behaviour: Consultants and Directors should take steps to ensure that the Hospital promotes ethical behaviour, encourages employees to talk to supervisors, managers and other appropriate personnel when in doubt about the best course of action in a particular situation, encourages employees to report violation of laws rules, regulations, hospital policies and procedures or the Hospital Code of Conduct to appropriate personnel and inform employees that the Hospital will not

- allow retaliation for reports made in good faith.
- 7. Compliance Procedures: Consultants and Directors should disclose any suspected violations of this Code promptly to the Medical Director.

#### Salient Features of the Code for the Employees

- Conflict of Interest: Employees must not engage in activities or transactions which may give rise or which may be seen to have given rise to conflict between their personal interest and the interest of the Hospital.
- 2. Confidentiality and Disclosure of Information: Employees are expected to safeguard confidential information and must not without authority disclose such information about the Hospital activities to any outside source or to employee who are not entitled to such information.
- Political Contribution: No fund or assets of the Hospital may be contributed to any political party or organization or to any individual who either hold public office or is a candidate for public office except where such a contribution is permitted by
- 4. Tips, Bribes and Commercial Payments: An employee must not give or receive tips, bribes or other payments which are intended to influence a business decision or compromise independent judgment, nor must any employee give money or receive money for having given Hospital business to an outside agency.
- 5. Proper Recording of Funds, Assets, Receipts and Disbursements: All Funds, assets, receipts and disbursements must be properly recorded in the books/computerized system of the Hospital.
- 6. Agreement with Consultants, Agents and Outside Representatives: Agreements with Consultants, Agents and Outside Representatives should state clearly the services to be performed for the Hospital, the amount to be paid and all other relevant terms and conditions.
- Relations and Dealings with Suppliers, Agents, and Other Third Parties: Hospital relations and dealing with suppliers, agents, intermediaries and third parties should at all times be such that Hospital integrity and its reputation should not be damaged

# Code of Conduct

if details of the relationship or dealings were to become public knowledge.

- 8. Health and Safety Policy: Every employee at work must take reasonable care for the health and safety of himself / herself and others including visitors who may be affected by his/her acts or omission at work.
- 9. Smoking and Chewing Tobacco: Chewing tobacco and smoking and exposure of workplace to tobacco poses serious health hazard to the employees besides potential risks of fire and explosions. Considering this, chewing of tobacco in any form and smoking is strictly prohibited in the Hospital.
- 10. Other Employment and Outside Interests: Hospital does not allow its employees to take any part-time and or full-time second employment during employee's engagement with the Hospital.
- 11. Unsolicited Gifts: Accepting gifts that might place an employee under obligation is prohibited. Employees must politely but firmly decline any such offer and explain that in accordance with the Hospital's instructions they are unable to accept the offer.
- 12. Family Connections and Employment of Relatives: Any dealing between employees and outside organizations in which they have direct, indirect or family connection must be fully disclosed to the Hospital Management.
- 13. Use of Hospital and Personal Property: An employee must not take or use Hospital property or the property of another employee without permission nor must the employee use Hospital property for private purposes with the permission of Hospital Management.
- **14. Alcohol and Drugs:** Alcohol in any form and the use of drugs except under medical advice is prohibited at all locations of the Hospital.
- **15. Gambling:** All forms of organized gambling or betting on the Hospital's premises is forbidden.
- 16. Rumour Mongering and Gossiping: Rumour mongering, persuasive allegations, accusations and exaggerations with the main purpose of negatively influencing and manipulating the minds and emotions of the fellow employees are strictly prohibited.

- 17. Harassment: It is the policy of the Hospital to promote a productive work environment and not to tolerate verbal or physical conduct by any employee that harasses disrupts or interferes with another's work performance or that creates an intimidating humiliating offensive or hostile environment.
- **18. Grievance Handling:** Hospital strives to provide a fair and impartial process to its employees and ensure timely resolution of their grievances.
- 19. Reporting of Legal and Ethical Issues: In order to enhance good governance and transparency, Hospital Management provides an avenue to the employees, vendors, patients and their attendants to raise concerns and report legal and ethical issues like fraud, corruption or any other unlawful conduct or dangers to the public.
- 20. Watching of Abusive Material and Prohibited Web sites: No employee of the hospital shall watch abusive material, social media and prohibited web sites. Violation of this policy shall be considered a serious offence.
- 21. Deliver of Offensive Statement or Abusive Words:
  No employee shall deliver offensive statement or
  abusive words against other employee.
  Discrimination on the basis of religious beliefs is
  strictly prohibited in the Hospital.
- **22. General Discipline:** Every employee must adhere to Hospital's rules of service and make sure that he/she is familiar with all of them.
- 23. Reporting Violations and Disciplinary Actions:
  Any violation of this Code shall be promptly reported to the Human Resource Department by any employee having knowledge thereof or having reasonable belief that such a violation has occurred.

# **Appeal**

#### Sharing is the Best Therapy

At Patel Hospital we offer complete in-patient and out-patient care through automated and advanced equipment, techniques and a team of highly skilled, qualified and dedicated people who share its mission and values.

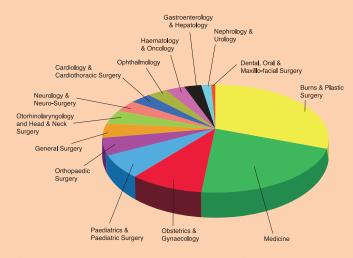
#### Special Request for Zakat and Donation:

One of the Patel Hospital missions is to provide quality healthcare to the non affording masses, we request you to be a part of our mission and contribute in the welfare of the deserving mankind. We just require a suffice share from your resources to help and provide support to those who are looking at us in their times of need. Zakat and Donation is a great way to provide comfort to your souls as it is one of the noblest acts in front of the God.

Become our Associate member and sponsor the entire treatment of a patient, we can facilitate and guide you for pre and post treatment payment option. We would also keep you informed about patients' treatment and recovery progress.

# During 2016-17, Patient Welfare Programme contributed more than

#### Rs. 147 Million



Representation of specialty wise disbursement of Zakat & Donation Funds during the year 2016-17



# Ways to Contribute

• Zakat	Sponsor a LSCS Delivery
Donation	Sponsor a Chemotherapy (Cancer Treatment)
Sponsor a Surgery	Sponsor Treatment of Hepatitis C (Complete Course)
Sponsor a Breast Surgery	Sponsor Breast Camp
Sponsor a Cancer Surgery	Sponsor Patients with Burns
Sponsor a Eye Surgery (Cataract Surgery)	Sponsor a Child (Child Screening Programme)
Sponsor a Dialysis Patient	Donation for General Welfare of the Patients

# You May Deposit

#### Your Zakat & Donation in the Following Bank Accounts

#### For Zakat

#### (1) MCB Bank Ltd.

Jodia Bazar Branch, Karachi, Pakistan PKR Account # 0002-01-01-0104633 Swift Code: MUCBPKKAAJBK

#### (2) Habib Metropolitan Bank Ltd.

Gulshan-e-Iqbal Branch, Karachi, Paksitan PKR Account # 6-1-14-20311-714-116491 Swift Code: MPBL PKKA014

#### For Donation

#### (1) MCB Bank Ltd.

Jodia Bazar Branch, Karachi Pakistan USD Account # 0002-11-02-0000294 PKR Account # 0002-01-01-0095911 Swift Code: MUCBPKKAAJBK

#### (2) Habib Metropolitan Bank Ltd.

Gulshan-e-Iqbal Branch, Karachi, Pakistan PKR Account # 6-1-14-20311-714-116504 Swift Code: MPBLPKKA014

#### Our Contact

ST-18, Block 4, Gulshan-e-Iqbal, Karachi, Sindh, Pakistan

#### Dedicated Hotline for Zakat & Donation: +(92) 300 2033459

**Phone** : +(92 21) 111 174 174, +(92 21) 38658894

**Fax** : +(92 21) 34985899

**Email**: info@patel-hospital.org.pk,

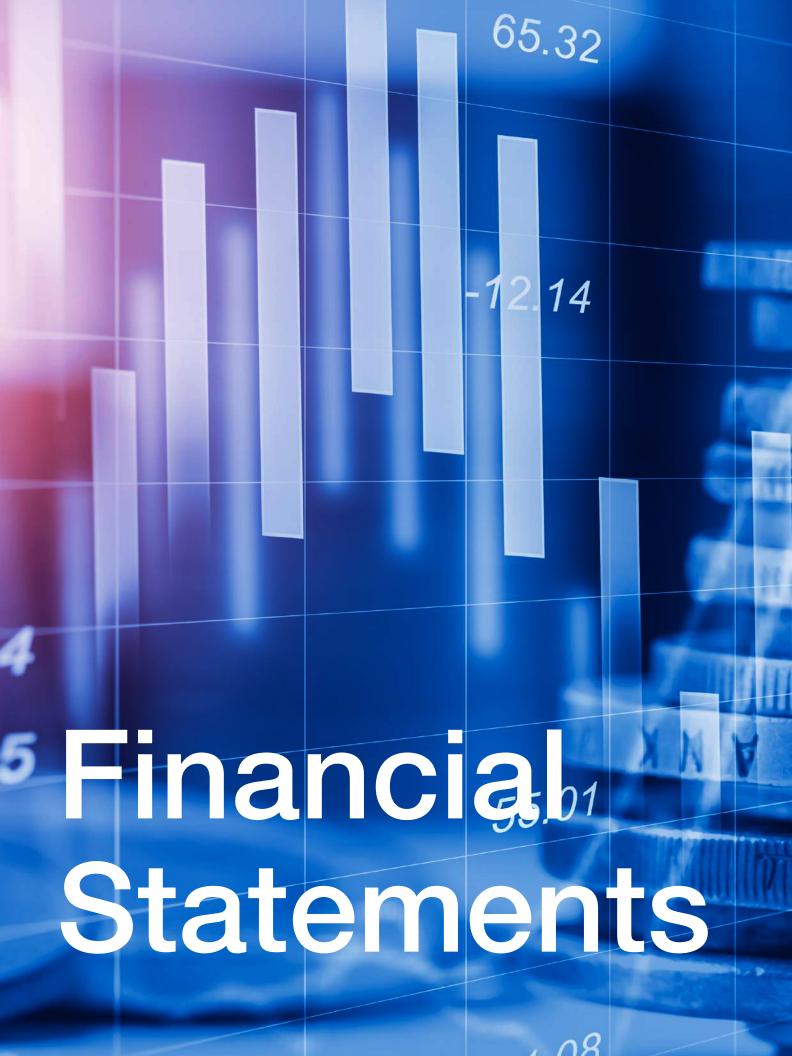
welfare@patel-hospital.org.pk

Website: www.patel-hospital.org.pk
Facebook: facebook.com/patel.hospital
Twitter: twitter.com/patel\_hospital



PATEL HOSPITAL

A Project of Patel Foundation



# **Auditors' Report to the Trustees**

We have audited the annexed balance sheet of PATEL FOUNDATION (PATEL HOSPITAL) (here-in-after referred to as Hospital) as at June 30, 2017 and the related profit and loss account, and cash flow statement together with the notes forming part thereof, for the year then ended and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit.

It is the responsibility of the Hospital's management to establish and maintain a system of internal control, and prepare and present the above said statements in conformity with the approved accounting standards, which comprises of International Financial Reporting Standards for Small and Medium-Sized Enterprises issued by International Accounting Standards Board (IASB). Our responsibility is to express an opinion on these statements based on our audit.

We conducted our audit in accordance with the auditing standards as applicable in Pakistan. These standards require that we plan and perform the audit to obtain reasonable assurance about whether the above said statements are free from any material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the above said statements. An audit also includes assessing the accounting policies and significant estimates made by management, as well as, evaluating the overall presentation of the above said statements. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements present fairly in all material respects the financial position of the Hospital as at June 30, 2017 and of its deficit and cash flows for the year then ended in accordance with the approved accounting standards as applicable in Pakistan.

Chartered Accountants

Karachi.

Engagement Partner: Adnan Zaman

Ares file Line just Naman

# **Balance Sheet**

As at June 30, 2017

Assets	Notes	2017 Rupees	2016 Rupees
Non current assets			
Property, plant & equipment Intangible assets Capital work-in-progress Long term deposits  Current assets	3 4 5 6	468,799,260 2,374,845 8,470,368 2,376,909 482,021,382	421,576,980 2,968,556 8,302,785 2,376,909 435,225,230
Stock in trade Trade debtors Advances, deposits and other receivables Cash and bank balances  Liabilities and Fund account	7 8 9 10	54,445,443 54,477,821 34,690,346 47,100,703 190,714,313 672,735,695	54,838,985 50,887,784 42,853,310 81,363,596 229,943,675 665,168,905
Current liabilities			
Trade & other liabilities	11	244,269,640	218,461,101
Fund account	12	428,466,055	446,707,804
Contingencies & Commitments	13 _ =	- 672,735,695	- 665,168,905

The annexed notes 1 to 21 form an integral part of these financial statements.





# **Profit & Loss Account**

For the year ended June 30, 2017

	Notes	2017 Rupees	2016 Rupees
Net revenue	14	897,398,124	823,775,583
Expenditure			
Medicines consumed	15	328,939,062	300,416,460
Test & other medical expenses		38,640,112	36,790,889
Consultants share		1,431,622	1,212,944
Salary, allowances and benefits	16	372,392,629	318,838,364
Printing, stationery and photocopies		1,434,613	1,789,771
Cafeteria expenses	17	25,947,900	28,078,458
CABG subsidy expense		376,080	396,809
Insurance		5,354,961	4,034,428
Repairs and maintenance		14,913,057	12,144,270
Vehicle maintenance & petrol		7,493,101	6,825,294
Laundry, cleaning and sanitation		2,382,177	2,548,928
Utilities & gas power generation expenses		43,395,807	46,648,142
Postage		480,388	394,931
Advertisement		5,848,217	5,473,156
Auditors remuneration	18	147,750	93,750
Finance cost	19	134,731	109,682
Property tax		595,150	626,474
SESSI & EOBI		8,024,256	7,148,697
Depreciation		47,095,402	44,072,174
Amortization		593,711	742,139
General sales tax		59,326	197,508
Others		11,923,784	9,213,301
	_	(917,603,836)	(827,796,569)
Deficit		(20,205,713)	(4,020,986)
Deficit b/f from last year	_	(108,600,682)	(104,579,696)
Accumulated deficit c/f transferred to fund account	=	(128,806,395)	(108,600,682)

The annexed notes 1 to 21 form an integral part of these financial statements.

Irfan Patel

**Ashfaq Patel** Managing Trustee

# Cash Flow Statement

For the year ended June 30, 2017

		2017	2016
		Rupees	Rupees
A	Cash flows from operating activities	•	·
	Deficit	(20,205,713)	(4,020,986)
	Adjustment for:		
	Depreciation	47,095,402	44,072,174
	Amortization	593,711	742,139
	Financial charges	134,731	109,682
		47,823,844	44,923,995
	Operating surplus before working capital changes	27,618,132	40,903,009
	(Increase) / decrease in current assets		
	Stock in trade	393,542	(16,151,860)
	Trade debtors	(3,590,037)	1,452,538
	Advances, deposits and other receivables	13,553,476	(19,597,708)
	Increase in current liabilities		
	Trade & other liabilities	25,808,537	44,595,335
	Cash generated from operations	63,783,649	51,201,313
	Financial charges	(134,731)	(109,682)
	Income taxes paid	(5,390,509)	(5,370,281)
	Net cash generated from operating activities	58,258,409	40,351,069
В	Cash flows from investing activities		
	Purchase of property, plant and equipment	(94,317,683)	(47,135,405)
	Addition to capital work in progress	(167,583)	(7,609,157)
	Addition to intangible assets	-	(913,000)
	Net cash (used) in investing activities	(94,485,266)	(55,657,562)
С	Cash flows from financing activities		
	Zakat (utilized) / received - net	(10,080,084)	10,541,860
	Donation received - net	11,544,048	11,775,253
	Endowment fund received - net	500,000	-
	Net cash generated from financing activities	1,963,964	22,317,113
	Net increase in cash and cash equivalents (A+B+C)	(34,262,893)	12,380,903
	Cash and cash equivalents at the beginning of the year	81,363,596	68,982,693
	Cash and cash equivalents at the end of the year	47,100,703	81,363,596

The annexed notes 1 to 21 form an integral part of these financial statements.





#### For the year ended June 30, 2017

#### Nature and status of business

Patel hospital (herein after referred as "Hospital"), was established in Karachi, Pakistan on 24th November 1999 under the Trust Act 1882 as a trust. The principal business activity of the hospital is to provide quality medical and healthcare facilities at affordable charges.

#### 2. Summary of significant accounting policies

#### 2.1. Accounting convention

These financial statements have been prepared under the "historical cost convention".

#### 2.2. Statement of compliance

These financial statements have been prepared in accordance with approved accounting standards as applicable in Pakistan except as explained below. Approved accounting standards comprises of International Financial Reporting Standards for Small and Medium-Sized Enterprises issued by International Accounting Standards Board (IASB).

#### 2.3. Critical accounting estimates and judgments

The preparation of financial statements in conformity with the requirements of approved accounting standards as applicable in Pakistan requires management to make judgments, estimates and associated assumptions that affect the application of policies and the reported amounts of assets & liabilities and income & expenses. The judgments / estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the result of which form the basis of making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on periodic basis. Revision to accounting estimates are recognized in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgments made by management in the application of approved accounting standards, as applicable in Pakistan, that have significant effect on the financial statements and estimates with a significant risk of material adjustments in the future years are as follows:

- determining the residual values, useful lives and pattern of flow of economic benefits of property, plant and equipments;
- b) Impairment of financial assets;

Other areas, if any, where estimates and judgments involved are disclosed in respective notes to the financial statements.

#### 2.4. Property plant & equipment

#### 2.4.1. Owned assets

Property plant & equipment are stated at cost less accumulated depreciation value except for freehold land, which is stated at cost. Depreciation is charged to profit and loss account by applying the reducing balance method at the rates specified in the property plant & equipment note.

For the year ended June 30, 2017

Depreciation on additions during the year is charged from the month the asset is available for use while depreciation on disposal is charged up to the preceding month of disposal.

Normal repairs and maintenance are charged to profit and loss account as and when incurred. Major renewals and improvements are capitalized.

Gain or loss on disposal of property plant & equipment is recognized in the period of disposal.

#### 2.4.2. Leased assets

Leased assets are stated at an amount equal to the lower of its fair value and the present value of minimum lease payments at the inception of the lease, less accumulated depreciation and impairment losses, if any.

#### 2.5. Intangible assets

Intangible assets are stated at cost less accumulated amortization and accumulated impairment losses. The depreciable amount of intangible asset is amortized on a systematic basis over the estimated useful lives using the reducing balance method.

#### 2.6. Impairment of assets

At each balance sheet date, the hospital reviews the carrying amounts of its assets for indications of impairment loss. If the recoverable amount of an asset or cash generating unit is estimated to be less than the carrying value, the carrying value of the asset is reduced to its recoverable amount. Impairment losses are recognized as an expense immediately.

#### 2.7. Stock in trade

These are valued at lower of cost and net realizable value applying the weighted average cost.

Stock-in-transit is stated at invoice value plus other charges paid thereon to the balance sheet date.

Net realizable value signifies the selling prices prevailing in the market less selling expenses incidental to sale.

#### 2.8. Trade debts

Trade receivables are carried at the original invoice amount. Bad debts are written off when identified.

#### 2.9. Taxation

#### Current

The foundation has been approved as a non profit organization under clause 2(36) of the second schedule to the Income Tax Ordinance 2001 vide letter # CIT/COS-V/2007/358 dated 11-07-2006.

Further, under clause 11(A) (IX) of part IV of Second Schedule to the Income Tax Ordinance 2001, Foundation being a non-profit Organization approved under clause 36 of Section 2 of the Income tax Ordinance is also exempt from minimum tax.

For the year ended June 30, 2017

#### 2.10. Cash and cash equivalents

Cash and cash equivalents include cash in hand, balances with treasury banks and balances with other banks in current and deposit accounts.

#### 2.11. Financial instruments

All financial assets and liabilities are recognized at the time when the firm becomes a party to the contractual provisions of the instrument. Any gain or loss on de-recognition of the financial assets and financial liabilities are included in the net profit / loss for the period in which it arises.

#### 2.12. Foreign currency transactions

Transactions in foreign currencies are converted in Pak rupees at the rates of exchange prevailing on transaction date. Any exchange gains and losses are recognized in the profit and loss account.

#### 2.13. Provisions

Provisions are recognized when the firm has a present legal or constructive obligation as a result of past events and it is probable that an outflow of resources will be required to settle the obligation and a reliable estimate of that amount can be made.

#### 2.14. Zakat & Donations

Zakat that is received or becomes receivable are recognized in the Fund Account during the period in which these are received or become receivable and utilized strictly in accordance with Shariah.

Hospital receives "Donations" from its Associates and Well-wishers for a particular project or for purchase of specific equipment required in any department. These donations are recognized as donated capital in Fund Account. These "Donations" are not utilized to meet hospital's operational expenses.

Where receipts are in excess of the actual expenses or vice-e-versa, the balance is carried forward as fund balance.

#### 2.15. Revenue recognition

Revenue is recognized when it is probable that the economic benefits associated with the transaction will flow to the hospital and the amount of revenue and the associated cost incurred or to be incurred can be measured reliably.

- a) Clinical, cafeteria and nursing school's income are recognized at the time when services are rendered;
- b) Sale of goods is recognized when the goods are delivered and the risks and rewards of ownership have passed to the customer.

# Notes to the Financial Statements For the year ended June 30, 2017

# 3 Property, plant & equipment

		COST	ST				DEPRE	DEPRECIATION		TO MOM
Particulars	As at 01/07/2016	Addition	Disposals / Transfers	As at 30/06/2017	Rate	As at 01/07/2016	Disposal	For the year	As at 30/06/2017	30/06/2017
Owned assets										
Freehold land	953,000	•	ı	953,000		•	·	•	,	953,000
Building on free-hold land	170,142,537	25,496,721	ı	195,639,258	%9	57,929,374	1	6,885,494	64,814,868	130,824,390
Furniture and fixtures	44,972,482	1,267,402	ı	46,239,884	10%	24,920,214		2,131,967	27,052,181	19,187,703
Office equipments	24,755,170	2,248,086	•	27,003,256	10%	8,703,939		1,829,932	10,533,871	16,469,385
Hospital equipments	480,321,690	60,985,337	ı	541,307,027	10%	232,874,709	ı	30,843,232	263,717,941	277,589,086
Motor vehicle	5,232,298	92,300	ı	5,324,598	20%	4,436,111	1	177,698	4,613,809	710,789
Computers	27,886,058	4,187,837	ı	32,073,895	20%	17,345,836	1	2,945,612	20,291,448	11,782,447
Electric fittings	8,409,630	40,000	ı	8,449,630	20%	4,935,094	ı	702,907	5,638,001	2,811,629
Angiography tube	5,736,270	ı	ı	5,736,270	33.33%	5,098,912	ı	637,358	5,736,270	ı
Angiography unit	28,391,695	•	ı	28,391,695	10%	18,979,662	•	941,203	19,920,865	8,470,830
Total 2017	796,800,830	94,317,683	1	891,118,513		375,223,851		47,095,402	422,319,253	468,799,260
Total 2016	749,665,425	47,135,405	•	796,800,830	1 11	331,151,676	•	44,072,175	375,223,851	421,576,980

For the year ended June 30, 2017

4	Intangible ass	sets									017 pees			2016 upees	<b>;</b>
	Opening balar Purchased du										,968,55			91	7,695 3,000
	Amortization (			6: <b>20</b> %	b)				_		,968,55 (593,71 , <b>374,8</b> 4	<u> 11)</u>		(74	0,695 2,139) 8,556
5	Capital work in	n prog	ress					Buil	ding on fr	eehold la	and				
		GYNAE PROJECT	Chiller	Main Store	Consultant Room Female	OPD 1 & 2	OPD Hall 3	Emergency	Radiology	MainOT	Peads	Deluxe/VIP Room	Gastrology	ENT Dept.	Total
	Balance as at June 30, 2015	-	-	-	-	-	-	-	-	-	177,595	269,050	214,150	32,834	693,629
	Additions during the year	-	-	-	-	-	-	249,875	146,666	14,400	4,059,650	-	2,982,322	156,243	7,609,156
	Transfer to operating assets	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Balance as at June 30, 2016	-	-	-	-	-	-	249,875	146,666	14,400	4,237,245	269,050	3,196,472	189,077	8,302,785
	Additions during the year Transfer to operating assets	282,910	5,474,202	590,358	6,050	611,700	348,964 (348,964)	47,064 -	10,800 (157,466)	- (14,400)	9,792,442 (14,029,687)	939,159	3,834,668 (7,031,140)	24,960 (214,037)	21,963,277 (21,795,694)
	Balance as at June 30, 2017	282,910	5,474,202	590,358	6,050	611,700	-	296,939	-	-	-	1,208,209	-	-	8,470,368
								Notes	i		117 Dees		1	2016 Rupee	
6	Long term dep	osits													
	Against utilities	3									1,526,9	909		1,5	26,909
	Margin against	bank (	guarar	itee				6.1			750,	000		7	50,000
	Others										100,				00,000
											2,376,	909		2,37	76,909
6.1	It represents 10 gas connection		sh mar	gin ag	jainst ba	ank gu	arante	e of Rs	s. 7,500	0,000	to Sui	South	ern Gas	Limit	ed of
7	Stock in trade														
	Medicine and o Food stock- ra	_		items							53,259,9 1,185,4 5 <mark>4,445</mark> ,4	465		1,36	72,824 66,161 3 <b>8,985</b>
8	Trade debtors	-Unsed	cured												

Corporate receivable

Associate receivable

Patients treatment receivable

24,455,731

13,472,019

16,550,071

54,477,821

22,694,133

9,736,274

18,457,377

50,887,784

For the year ended June 30, 2017

9 Advances, deposits and other receivables	2017 Rupees	2016 Rupees
Advance to staff Advance tax paid Zakat receivable Other receivable	708,751 14,129,249 3,311,850 16,540,496 34,690,346	1,088,001 8,738,737 9,605,718 23,420,854 <b>42,853,310</b>
10 Cash and bank balances		
Cash in hand Cash at banks	8,554,318 38,546,385 47,100,703	2,008,566 79,355,030 <b>81,363,596</b>
11 Trade & other liabilities		
Accrued liabilities Creditors Others Advance received from associates Advance received from patients	68,292,956 128,676,079 2,847,125 28,487,144 15,966,336 244,269,640	65,937,289 112,655,566 1,143,650 24,873,836 13,850,760 218,461,101

#### 12 Fund account

Particulars	Zakat Fund - general	Zakat Fund- ICU patient	Endowment Fund	Symposium Fund	Donated Capital Fund	Accumulated Deficit	Total
				Rupees			
Balance as at July 01, 2015	29,361,532	207,891	-	735,924	502,686,026	(104,579,696)	428,411,677
Funds received during the year	101,052,167	=	=	=	11,775,253	-	112,827,420
Deficit for the year	-	=	=	=	=	(4,020,986)	(4,020,986)
Funds utilized during the year	(90,510,307)	-	-	-	-	-	(90,510,307)
Balance as at June 30, 2016	39,903,392	207,891	-	735,924	514,461,279	(108,600,682)	446,707,804
Funds received during the year	87,910,474	=	500,000	=	11,594,048	-	100,004,522
Deficit for the year	-	-	-	-	-	(20,205,713)	(20,205,713)
Funds utilized during the year	(97,990,558)	-	-	-	(50,000)	-	(98,040,558)
Balance as at June 30, 2017	29,823,308	207,891	500,000	735,924	526,005,327	(128,806,395)	428,466,055

#### 13 Contingencies and commitments

Bank guarantee amounting to Rs. 7.5 million (2016: Rs. 7.5 million) issued on behalf of the Hospital to SSGC against supply of gas.

For the year ended June 30, 2017

		2017	2016
		Rupees	Rupees
14	Net revenue		
	In-Patient	594,846,998	539,773,710
	Out-Patient	283,612,475	263,958,074
	Cafeteria receipts	40,269,850	37,209,186
		918,729,323	840,940,970
	Less: discount	(32,129,625)	(25,199,563)
		886,599,698	815,741,407
	Miscellaneous income	10,798,426	8,034,176
		897,398,124	823,775,583
15	Medicine and other general items		
	Opening stock	53,472,824	36,660,881
	Purchases	328,726,217	317,228,402
	Goods available for consumption	382,199,041	353,889,283
	Less: closing stock	(53,259,978)	(53,472,824)
		328,939,062	300,416,459
16	Salary, allowances and benefits		
	Operating staff salaries	350,631,073	300,198,078
	Security staff salaries	14,085,525	11,500,494
	Cafeteria staff salaries	7,676,031	7,139,792
		372,392,629	318,838,364
17	Cafeteria expenses		
	Raw material consumed	23,275,918	26,472,793
	Other expenses	2,671,982	1,605,665
		25,947,900	28,078,458
17.1	Raw material consumed		_
	Opening stock	1,366,161	2,026,244
	Purchases	23,095,222	25,812,710
	Goods available for consumption	24,461,383	27,838,954
	Less: closing stock	(1,185,465)	(1,366,161)
		23,275,918	26,472,793
18	Auditors remuneration		
	Statutory audit fee	75,000	75,000
	Taxation fee	72,750	
	Out of Pocket Expense	<del></del> _	18,750
		147,750	93,750

For the year ended June 30, 2017

	2017	2016
	Rupees	Rupees
19 Finance cost		
Markup on finance Lease	-	-
Bank charges	49,981	109,682
Commission against bank guarantee	84,750	-
	134,731	109,682

#### 20 Date of authorization for issue

These financial statements are authorized for issue on **December 27, 2017** by the Trustees.

#### 21 General

Figures have been rounded off to the nearest rupee.

Irfan Patel Chairman Ashfaq Patel Managing Trustee





#### PATEL HOSPITAL

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